

New Benefit Cards

We are pleased to announce that effective January 1, 2010; OTIP will begin administering your health and dental benefits on an updated service platform. As a result of this upgrade, you will be receiving a new benefits card and plan number. Watch for additional information in the mail in December 2009. No action is required on your part at this time.

New Plan Numbers and Web site access – Effective January 1, 2010

To implement these enhancements, new plan numbers will be issued to all health and dental groups. Transition kits will be sent in December to all health and dental plan members containing important information regarding this change. You will need to give your new plan number to your service providers (e.g., dentist, pharmacy, etc.) for claims processing.

You will be automatically registered for the new OTIP Services Plan Member Secure Site. Activation letters will be mailed in early January 2010 with information on how to activate your login for the new secure area.

OTIP Benefits Services – Here to help you

To minimize any disruption to service, our team will continue to make every effort to ensure a seamless transition to your new plan number. OTIP Benefits Services has continued to grow to ensure the best possible service in both official languages. Our staff will be pleased to answer your questions in a prompt and knowledgeable manner.

Questions?

We look forward to continuing to provide one-stop service for all of your benefits needs. If you have any questions, please contact us.

Online: www.otipservices.com
E-mail: questions@otipservices.com
Phone: 1.866.783.6847
Monday to Friday: 8 a.m. - 5 p.m.

Please note: Your health and dental benefit coverage will be automatically transferred to your new plan number.

Submitted by OTIP (Ontario Teachers Insurance Plan).